

Products/ Services	Description of the Products/Services	Financial and other benefits to customers including any incentives and promotions	Fees/charges, commission, interest etc., charged from customers	Procedures to be followed to obtain the product/service	Major terms and conditions
Investments	The Bank is willing and able to invest in Trust Securities and Debentures of Licensed Financial Companies	Speedy approval process and low turnaround time	As agreed between the Bank and Financial Company or arranger	Official request for a facility should be sent addressed to Deputy General Manager - Credit, National Savings Bank	As per the securitization schedule or the coupon rate
<p><b>When an unauthorized or mistaken transaction is identified by the customer, it should be reported immediately to the account-maintaining branch or to the bank's call centre via 0112379379.</b></p>					
<p><b>Any complain please contact 0112 576 730 / 0112 377200 (ext 455) on working days from 8:30 a.m. to 3:00 p.m</b></p>					