

Products/Services	Description of the Products/Services	Financial and other benefits to customers including any incentives and promotions	Fees/charges, commission, interest etc., charged from customers	Procedures to be followed to obtain the product/service	Major terms and conditions
Syndicate Loans	High value loan facilities granted in collaboration with other Financial Institutes	<p>Low interest rate repayment schedule catered to customer needs.</p> <p>Speedy delivery</p> <p>Professional and expert level service</p>	Processing fee as agreed by the syndicate members plus Statutory levies and charges	Request can be sent directly to Deputy General Manager-Credit, National Savings Bank or forwarded through an authorized personnel from any other Financial Institution	Terms will be custom catered based on the clients requirements and the best interests of the Bank
<p>When an unauthorized or mistaken transaction is identified by the customer, it should be reported immediately to the account-maintaining branch or to the bank's call centre via 0112379379.</p>					
<p>Any complain please contact 0112 576 730 / 0112 377200 (ext 455) on working days from 8:30 a.m. to 3:00 p.m</p>					