

Products/ Services	Description of the Products/Services	Financial and other benefits to customers including any incentives and promotions	Fees/charges, commission, interest etc., charged from customers	Procedures to be followed to obtain the product/service	Major terms and conditions
Corporate Loans	Loans will be granted to Financial Institutions as per their business needs	<p>Low interest rate repayment schedule catered to customer needs.</p> <p>Speedy delivery</p> <p>Professional and expert level service</p>	0.025% of facility amount as processing fee plus Statutory levies and charges & legal fees where applicable	Official request for a facility should be sent addressed to Deputy General Manager – Credit, National Savings Bank	Terms will be custom catered based on the clients requirements and the best interests of the Bank
<p>When an unauthorized or mistaken transaction is identified by the customer, it should be reported immediately to the account-maintaining branch or to the bank's call centre via 0112379379.</p>					
<p>Any complain please contact 0112 576 730 / 0112 377200 (ext 455) on working days from 8:30 a.m. to 3:00 p.m</p>					