

Products/Services	Description of the Products/Services	Financial and other benefits to customers including any incentives and promotions	Fees/charges, commission, interest etc., charged from customers	Procedures to be followed to obtain the product
Outward Remittances for Current International Transactions	<p>Outward Remittances for Current International Transactions (ie. Education/ Medical/ Training, Workshops/ Business/ Sports etc)</p> <p>Issue Foreign Exchange in the form of Drafts/ Telegraphic Transfer against LKR upon submission of documentary evidence</p>	<p>Fixed Deposits Specific-NRFC/RFC/SFIDA/FEEA/SIA</p> <p>-Renewal Notices (Mail) Facility</p> <p>-Facility for Loan against Balance</p> <p>*Granted in LKR up to maximum of 80% of the LKR equivalent of the deposit as at date</p> <p>*Payable in LKR in 03 Yrs</p> <p>*Charged at a competitive rate of interest in LKR</p>	<p>FC Draft Charges</p> <p>LKR Ac Holders & Walk in Customers - Upto 10,000/ FC units USD10/, EUR8/, GBP8/, AUD10/ with Addl Comm Rs1,000/</p> <p>Above 10,000/ FC units USD15/, EUR10/, GBP10/, AUD12/ with Addl Comm Rs1,000/</p> <p>NSB staff member/ Spouse or children - USD10/, EUR8/, GBP8/, AUD10</p> <p>Outward Telegraphic Transfer Charges</p> <p>LKR Ac Holders & Walk in Customers - 20/ units in USD/EUR/GBP/AUD/ or other currency, USD equivalent with 1% Comm on LKR val (Min Rs1,500/ Max Rs5,000/)</p> <p>NSB Staff members/ Spouse or Children - 20/ units in USD/EUR/GBP/AUD/ for other currency, USD equivalent with 0.5% Comm on LKR val (Min Rs1,500/ Max Rs2,500/)</p>	Submission of documentary evidence required for the purpose of the remittance.

When an unauthorized or mistaken transaction is identified by the customer, it should be reported immediately to the account-maintenance number 0112379379.

Any complain please contact 0112 576 730 / 0112 377200 (ext 455) on working days from 8:30 a.m. to 3:00 p.m