

Products/Services	Description of the Products/Services	Financial and other benefits to customers including any incentives and promotions	Fees/charges, commission, interest etc., charged from customers	Procedures to be followed to obtain the product/service	Major terms and conditions
NSB U-Trust – Inward Remittance System	<p>Remittances thru EuroGiro Postal Network to NSB/ Other Local Bank A/c holders</p> <p>-Korea Post</p> <p>-Italy Post</p> <p>-La Banque Postal</p> <p>-Deutsche Post</p> <p>SWIFT - Remittances thru Overseas Banks to NSB/ Other Local Bank A/c holders</p> <p>Remittances thru Exchange Companies</p> <p>-Cash Pick Up Service to non a/c holders or bank's customers</p> <p>-Remittances directly to NSB A/cs</p> <p>-Remittances to other Local Bank A/cs</p>	<p>Facility for foreign currency holders to receive remittances with no commission</p> <p>Facility for Bank's customers having rupee accounts to receive money from overseas at nominal commission rates</p> <p>Facility for non-customers of the Bank (without the requirement to have accounts with Bank) to receive money from overseas at nominal commission rates through a PIN number produced to Bank with his/her identification documents (PIN informed by the remitter)for verification</p> <p>Facility to save partly or in full, the money received as an inward remittance overseas to RATAITHURU savings account (LKR) which provides additional benefits to customers compared to ordinary savings accounts</p>	<p>FCY & LKR Drafts Issued by Exch Comp - Credit to NSB LKR Ac's</p> <p>a) Upto LKR5,000/= No Charge</p> <p>b) From LKR5,001/= to LKR10,000/= Fee Rs100/=</p> <p>c) From LKR10,001/= to LKR100,000/= Fee Rs250/=</p> <p>d) LKR100,001/= and above Fee Rs500/=</p> <p>Fcy Drafts Issued by Sri Lankan Banks - Credit to NSB FCY /LKR Ac's</p> <p>Above 100 units each currency - 1 Unit of Each Currency</p> <p>Fcy Drafts Issued by Overseas Banks - Credit to NSB FCY /LKR Ac's</p> <p>Above 100 units each currency - 1 Unit of Each Currency</p> <p>Remittances thru SWIFT</p> <p>a) Credit of NSB FCY Ac - No Charge</p> <p>b) Credit of NSB LKR Ac - Rs250/</p> <p>Remittances thru EUROGIRO</p> <p>a) Credit of NSB FCY Ac - No Charge</p> <p>b) Credit of NSB</p>	Standard inward remittance procedures applicable.	No Charges for Valutrans customers

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			<p>LKR Ac (Rcvd in USD) - Rs250/</p> <p>c) Credit of NSB LKR Ac (Rcvd in EUR) - Rs350/</p> <p>d) Credit of Other Bank FCY Ac (Rcvd in USD) - USD5/</p> <p>e) Credit of Other Bank FCY Ac (Rcvd in EUR) - EUR5/</p> <p>f) Credit of Other Bank LKR Ac (Rcvd in USD) - Rs500/</p> <p>g) Credit of Other Bank LKR Ac (Rcvd in EUR) - Rs750/</p> <p>Remittances thru Citi Bank NY</p> <p>a) Credit of NSB FCY Ac - No Charge</p> <p>b) Credit of NSB LKR Ac - Rs250/</p> <p>Remittances thru Exchange Companies</p> <p>a) From Income Sharing Inst. - credit of NSB Ac's : Free of charge</p> <p>b) FCY remittances from Non Income Sharing Inst. - credit to NSB FCY Ac's : Free of Charge</p> <p>b) From Non Income Sharing Inst. - credit to NSB /Other Bank LKR Ac's : Rs100/</p>		

When an unauthorized or mistaken transaction is identified by the customer, it should be reported immediately to the

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account-maintaining branch or to the bank's call centre via 0112379379.					
Any complain please contact 0112 576 730 / 0112 377200 (ext 455) on working days from 8:30 a.m. to 3:00 p.m					