

| Products/Services | Description of the Products/Services | Financial and other benefits to customers including any incentives and promotions | Fees/charges, commission, interest etc., charged from customers | Procedures to be followed to obtain the product/service | Major terms and conditions |
|--|---|---|---|---|--|
| BFCA – Business Foreign Currency Account | <p>Business Foreign Currency Account</p> <p>-Could be opened by Residents in Sri Lanka who earn foreign exchange-individuals resident in Sri Lanka, sole proprietorship or partnerships registered in Sri Lanka with majority of partners resident in company incorporated in Sri Lanka or a company incorporated outside Sri Lanka as an overseas company (under Companies Act No. 07 of 2007), authorized shipping agent or general sales agent in Sri Lanka for Foreign Shipping/Air line or a state institution.</p> <p>-could be opened in Foreign Currencies, not in LKR.</p> | <p>PFCA/ BFCA/ IIA benefits apply as listed for PFCA.</p> <p>Facility at the time of Departure on discretion of the bank.</p> | <p>Refer to PFCA/BFCA/IIA fees and charges schedule.</p> | <p>Required Documents (same as PFCA)</p> <p>Forms</p> <p>-F/C A/c Opening Form (Savings/ Fixed Deposit)</p> <p>a)Individual b)Institutional</p> <p>-Fax/ Email Indemnity form</p> <p>-KYC Annexes (I/II/III)</p> <p>Other</p> <p>-Copy of the bio page of Valid Passport</p> <p>-Visa Particulars</p> <p>-Dual Citizenship details</p> <p>-Employment details</p> <p>-NIC / Driving License</p> <p># As applicable, additional documentary proof that may be required under rules & regulations on Foreign Exchange to engage in businesses with foreign currency income.</p> | <p>BFCA Specific</p> <p>-Non Governmental Organizations shall not be permitted for BFCA</p> <p>-Transactions (Deposits/ Withdrawals) are restricted permitted.</p> <p>BFCA Savings</p> <p>-Minimum deposit 500 units in USD/AUD/EUR/ GBP 12,000 Units JPY</p> <p>BFCA Fixed Deposits</p> <p>-Minimum deposit 1000/- Units in USD/AUD/EUR/ GBP 60000/- Units in JPY</p> |
| <p>When an unauthorized or mistaken transaction is identified by the customer, it should be reported immediately to the account-maintaining branch or to the bank's call centre via 0112379379.</p> | | | | | |
| <p>Any complain please contact 0112 576 730 / 0112 377200 (ext 455) on working days from 8:30 a.m. to 3:00 p.m</p> | | | | | |