

Products/Services	Description of the Products/Services	Financial and other benefits to customers including any incentives and promotions	Fees/charges, commission, interest etc., charged from customers	Procedures to be followed to obtain the product/service	Major terms and conditions
Ithuru Mithuru Savings Account - (NSB I'm)	Young people between 20 - 30 years of age can open an account can maintain the account until the age of 35	<p>Ithuru Mithuru Savings Account holders are entitled to an additional interest than the ordinary savings.</p> <p>An ATM Shopping Card or Platinum Card with Master Card / Visa Card facility</p> <p>Standing order facility</p> <p>Loans up to 80% of the savings balance</p> <p>POS / SMS and Internet Banking facility</p> <p>Interest is daily calculated and monthly credited.</p> <p>Can deposit, withdraw and update from any branch</p> <p>Nomination facility</p>	Please refer table of Fees & service charges	<p>Dully filled and signed Mandate Form</p> <p>Identification Document along with a photocopy (NIC / Passport / Driving License)</p> <p>Mandatory KYC Form Cash deposit slip</p> <p>Proof of address - In case the address differs from the identification document; NIC, valid passport, driving license, letter from a public authority, income tax receipt, employment contract, statement of other banks, tenancy agreement, Grama Niladari certificate, utility bills.(electricity/water/ fixed telephone line bill which are issued not earlier than immediately preceding 03 months) should be provided.</p>	<p>Once the account holder turns 35 years old, the account is automatically converted to an Ordinary Savings Account.</p> <p>Minimum opening balance Rs.1000/-</p> <p>Minimum deposit to earn interest Rs.1000/-.</p>

**When an unauthorized or mistaken transaction is identified by the customer, it should be reported immediately to the account-maintaining branch or to the bank's call centre via 0112379379.**

**Any complain please contact 0112 576 730 / 0112 377200 (ext 455) on working days from 8:30 a.m. to 3:00 p.m**